



society for technical communication

Carolina Chapter

***2000 Awards Celebration***



*featuring*  
*Presentation of Awards*  
*in the*

*Online Communication Competition*  
*&*  
*Technical Publications Competition*



# **PROGRAM**



Presidential Honors

Recognition of Judges

Presentation of Online Communications Awards

Online Communication Best of Show Demonstration

*~ Drawings for Door Prizes ~*

Presentation of Technical Publications Awards

Technical Publications Best of Show Demonstration

## ***Presidential Honors***

Associate Fellow

Distinguished Chapter Service Award:

Bill Albing

Kim Flint

Susan Musico

Lisa Pappas

Michael Uhl

Volunteer Recognition

# Judges



The Carolina Chapter gratefully acknowledges the contribution of the judges who volunteered their time and professional expertise:

## *Technical Publications*

Bill Albing  
Lottie Applewhite  
Chris Benz  
Meredith Blackwelder  
Mike Brown  
Ven Carver  
Frederique Courard-Hauri  
Patti DeBruyne  
Denise Flora  
Leslie Flowers  
Anne Grimes  
Melanie Jarvis  
Sue Kocher  
Sheila Loring  
Bill Lusto  
Alice Man  
Brock McCloskey  
David Moody  
Beth Obenshain  
Sarah O'Keefe  
Jodi Pollock  
Robert Perry  
David Price  
Alan Pringle  
Jim Shields  
Pamela Sinclair  
Gary Spizizen  
Michael Stenke  
Viola Suddaby  
Denise Tawwab  
Mike Uhl  
Liz Wing  
Lydia Wong  
Donna Zimmer

## *Online Communication*

Jeanette Bottitta  
Paul Celmer  
Laura Christopherson  
Anthony Dunn  
Rani Gill  
Candee Hellberg  
Doug Holzworth  
Melanie Jarvis  
Toni Jones  
Lisa Pappas  
Robert Perry  
Greg Rakauskas  
Denice Sharpe  
Ceil Shuman  
Viola Suddaby  
Christine Thompke  
Rob Vaglia  
Frances Wirth

# ***The Online Communication Competition Committee***

Amelia DeLoach  
Diane Feldman, CoChairperson  
Rani Gill  
Ann-Marie Grissino, CoChairperson  
Douglas Holzworth  
Betsy Kent

## ***Online Communication Competition Award of Merit***



Consistently meets high standards and applies technical communication principles in a highly proficient manner

### ***Flight Attendant Training Courseware***

*Category: Tutorials/Training*

Frances Wirth, Whiz-ID  
Wicat Systems  
ERA

### ***Graphical User Interface for 2212 Access Utility***

*Category: User Support*

Patricia J. Bond, IBM Corporation  
Wendy Henson, IBM Corporation  
Vickie Kondras, IBM Corporation

### ***HTML Tutorial***

*Category: Tutorials/Training*

Leigh W. White, Medic Computer Systems

### ***IBM NTuneMon V2R5 Demonstration Software***

*Category: Demonstration*

Patricia Bond, IBM Corporation  
G. David Heath, IBM Corporation  
Leyland King, IBM Corporation

***Introducing the 4694: Selling and Supporting the IBM 4694  
Point of Sale Terminal***

*Category: Tutorials/Training*

Jill Amaya, IBM Corporation

Karen Klutz, IBM Corporation

Jennifer Raisig, IBM Corporation

***Introduction to Report Assistant (WBT)***

*Category: Tutorials/Training*

Nancy Vodicka, MERANT

Frances Wirth, Whiz-ID

***Mentor Demo***

*Category: Demonstrations*

Buzz Borchardt, Wavetek Wandel Goltermann

***Mentor Help***

*Category: Help*

Buzz Borchardt, Wavetek Wandel Goltermann

Jim Hobble, Wavetek Wandel Goltermann

***Protocol Map***

*Category: Reference Material*

Buzz Borchardt, Wavetek Wandel Goltermann

***Award of Excellence***



Consistently meets high standards. Demonstrates an exceptional understanding of technical communication principles

***Site Information Management System Online Help***

*Category: Help*

Ceil Shuman, Duke Clinical Research Institute

## ***VERITAS NerveCenter Online Documentation***

*Category: Books*

Jeanette Bottita, VERITAS Software Corporation

E. Anthony Dunn, VERITAS Software Corporation

Lisa Pappas, VERITAS Software Corporation

Alexia Prendergast, VERITAS Software Corporation

Stan Redford, VERITAS Software Corporation

Gregory S. Rakauskas, VERITAS Software Corporation

Information Development, VERITAS Software Corporation

## ***Distinguished Technical Communication***



Clearly superior work that applies the principles of technical communication in an outstanding way, particularly in the way it anticipates and fulfills the needs of its audience

### ***Moving the Cape Hatteras Light — an Animation***

*Category: Demonstration*

Stephen A. Campbell

### ***SAS Online Tutor, Version 8***

*Category: Tutorials/Training*

Karen Feldman, SAS Institute

Michelle Fruchtenicht, SAS Institute

Nancy Goodyear, SAS Institute

Beth Hardin, SAS Institute

Michael Matti, SAS Institute

## ***Online Communications Best Of Show Award***



### ***Moving the Cape Hatteras Light — an Animation***

*Category: Demonstration*

Stephen A. Campbell

# ***The Technical Publications Competition Committee***

Hope Williams, Chairperson  
Lottie Applewhite  
Sarah O'Keefe  
Michael Uhl

## ***Technical Publications Competition Award of Merit***



Consistently meets high standards and applies technical communication principles in a highly proficient manner

### ***1999 Global Software User Group Conference Materials***

*Category: Promotional Materials*

Gretchen Gillaspay, Global Software, Inc.  
Jennifer Privette, Global Software, Inc.

### ***Getting Started with SAS/EIS Software***

*Category: Software Guides*

SAS/EIS Software Documentation Team, SAS Institute Inc.

### ***NCP and 3745/46 Today***

*Category: Magazines*

G. David Heath, IBM Corporation  
Leyland King, IBM Corporation  
Scott Stroud, IBM Corporation

### ***PROSCAN HD Receiver User's Manual***

*Category: Noncomputer Equipment Guides*

Meredith Blackwelder, Monterey Technologies, Inc.  
Maggie Smith, Monterey Technologies, Inc.

### ***Spread 3 User's Guide***

*Category: Software Guides*

Julia Schelly, FarPoint Technologies, Inc.

Cheri Taylor, FarPoint Technologies, Inc.

Lydia Wong, FarPoint Technologies, Inc.

### ***Vision PM Version 2.12.6 CBO Training & Reference Guide***

*Category: Training Materials*

Robin Arend, Medic Computer Systems

Amy Loos, Medic Computer Systems

Leigh White, Medic Computer Systems

### ***Vision PM Version 2.12.6 Daily Processes Training & Reference Guide***

*Category: Training Materials*

Amy Loos, Medic Computer Systems

Jodi Smith, Medic Computer Systems

Candy Wright, Medic Computer Systems

### ***VisualAge Smalltalk Enterprise 5.0 CD Fact Sheet***

*Category: Informational Materials*

Dibbe Edwards, IBM Corporation

Marlene Fricano, IBM Corporation

Ann Roberson, IBM Corporation

### ***VisualAge Smalltalk Enterprise 5.0 CD Promotional Flyer***

*Category: Promotional Materials*

Dibbe Edwards, IBM Corporation

Marlene Fricano, IBM Corporation

Ann Roberson, IBM Corporation

### ***Why IBM?***

*Category: Promotional Materials*

Ken High, IBM Corporation

Jennifer Jones, IBM Corporation

Michele Marple Thomas, IBM Corporation

### ***Why Work?***

*Category: Promotional Materials*

Jennifer Jones, IBM Corporation

Mary Sumner, IBM Corporation

Michele Marple Thomas, IBM Corporation

## ***Award of Excellence***



Consistently meets high standards and demonstrates an exceptional understanding of technical communication principles

### ***Access Integration Services Software User's Guide, V3.3***

*Category: Software Guides*

G. David Heath, IBM Corporation

Ro Mason, IBM Corporation

J.J. Vazquez, IBM Corporation

### ***Fundamentals of T1/T3 Technology***

*Category: Training Materials*

Susanne Grady, Global Knowledge

David Price, Global Knowledge

Nancy Williams, Global Knowledge

### ***Input Pro User's Guide***

*Category: Software Guides*

Julia Schelly, FarPoint Technologies, Inc.

Cheri Taylor, FarPoint Technologies, Inc.

Lydia Wong, FarPoint Technologies, Inc.

### ***Learning Showcase***

*Category: Newsletters*

Parker E. Haddock, IBM Corporation

Delores Hamilton, IBM Corporation

G. David Heath, IBM Corporation

### ***SAS Guide to Applications Development***

*Category: Software Guides*

SAS Applications Development Documentation Team, SAS Institute Inc.

### ***VisualAge Generator Newsletter***

*Category: Newsletters*

Amy Hawkins, IBM Corporation

Susan LaFera, IBM Corporation

Ann Roberson, IBM Corporation

# ***Distinguished Technical Communication***



Clearly superior work that applies the principles of technical communication in an outstanding way, particularly in the way it anticipates and fulfills the needs of its audience

## ***IBM and J.D. Edwards —an unbeatable team***

*Category: Promotional Materials*

Jennifer Jones, IBM Corporation

William S. Stroud, IBM Corporation

Michele Marple Thomas, IBM Corporation

## ***Networking Hardware Sales Reference Guide***

*Category: Promotional Materials*

Brad Bartlett, IBM Corporation

Ken High, IBM Corporation

JuJuan C. Mitchell, IBM Corporation

## ***Quick Start Instructions: IBM Multilayer Switch Router***

*Category: Quick Reference Guides*

Ravi Adapathya, IBM Corporation

Susan Jasinski, IBM Corporation

Angela Robertson, IBM Corporation

## ***Small and Medium Business Networking Handbook***

*Category: Promotional Materials*

David Heath, IBM Corporation

Jennifer Jones, IBM Corporation

William S. Stroud, IBM Corporation

## ***With IBM Networking your business can be an e-business***

*Category: Promotional Materials*

Susan Jasinski, IBM Corporation

Jennifer Jones, IBM Corporation

Michele Marple Thomas, IBM Corporation

# ***Technical Publications Best Of Show Award***



***Small and Medium Business Networking Handbook***

*Category: Promotional Materials*

David Heath, IBM Corporation

Jennifer Jones, IBM Corporation

William S. Stroud, IBM Corporation